

# NAPIER INTERMEDIATE AND LONG TERM CARE

Napier intermediate and long term care (iLTC) solution empower care providers to collaborate efficiently, manage clients effectively, and deliver personalized care using an all-in-one platform that is built on the Cloud to meet the specific needs of the organization without additional IT overheads.



Home Care



Residential  
Care



Centre-based  
Care





Napier intermediate and long term care (iLTC) is an AI-enabled, cloud-based, multi-modal care solution. It is a scalable platform promoting integrated and comprehensive care. Napier iLTC designed to support the decision making needs of clinical, administrative, and operational functions of long-term care business types.

## GROW YOUR BUSINESS CONFIDENTLY



### GROW

Increase your enrolments, track your new referral and admissions effortlessly.



### ENGAGE

Engage with clients or their next-of-kin effortlessly with timely updates on email or via Family Portal.



### DIGITIZE

Save time and cost by digitization of routine paperwork. Reduce manual labour and automate everyday operations

## NAPIER ILTC:

- Cloud-based
- AI-enabled analytics
- Cost effective
- Optimum resource utilization
- Data security & confidentiality
- Periodic data backups
- Configurable workflows
- Multi-care model
- Multi-type billing





## KEY PRODUCT FEATURES

### Regulatory/Security Standard Compliance

- Government reimbursement and referral system(s)
- Data confidentiality and privacy
- Two-factor authentication
- Advanced encryption mechanism

### Operational Management

- Client-centered care
- User friendly interface
- Family portal
- Multi-tier billing module
- Clinical documentation
- Inventory management

### Solution Configuration Capability

- Multi-modal care with configurable processes
- Dynamic form designer
- Report builder
- Flexible care plans
- Region specific funder and payer plans

### Interface Capability

- Cloud (SaaS)
- Referral management system
- Government health record system
- Government reimbursement system
- Standard interfaces to integrated with existing HIS/clinical systems
- IOT enabled devices for remote patient management

## GOOD WORKFLOW IS THE FOUNDATION OF CUSTOMER EXPERIENCE



Connect people, functions, and systems to unlock productivity, drive efficiency, and to grow business agility with an end-to-end solution.



“ Best business practices from various parts of the globe are available instantly when you implement Napier’s iLTC as Eldercare providers have found in Australia, Singapore, and India. Some of these include the Singapore’s Enhanced Nursing Home Standards and Australia’s Aged Care Quality Standards. Effectively these Standards help in ensuring safe clinical care, the social and the organisational aspects of Residential Care – and are more “outcome-based” than practices followed hitherto.



## Proven Result of Napier iLTC Solution

**Napier iLTC customers have achieved significant cost savings through 30-90% reduction in turnaround time for key processes like bill generation and referral processing.**



**39%** work time improvement on Monthly Bill Generation

- Before: 26 min/bill
- After: 10 min/bill



**87%** work time improvement on Medication Administration

- Before: 2 min/resident
- After: 52 sec/resident



**48%** work time improvement on ILTC (Govt. Organisation) Resident Details Submission

- Before: 63 min/resident
- After: 30 min/resident



**30%** work time improvement on IRMS (Govt. Organisation) Admission of Referred Resident

- Before: 66 min/resident
- After: 30 min/resident

# Napier AI in Making Intermediate and Long-Term Care Intelligent



An intuitive voice-controlled chatbot that frees up medical staff to focus on delivering high-quality care.

## Conversational Analytics

Powered by Napier AI Inside, it gives you the power to ask questions and gain the most relevant, optimized, and actionable insights in real-time.



Leverage Telehealth Solution to connect with clients virtually, maximize the use of resources to serve more patients with the care they need in a cost-effective manner.



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