

NAPIER INTERMEDIATE AND LONG TERM CARE

Napier intermediate and long term care (iLTC) solution empower care providers to collaborate efficiently, manage clients effectively, and deliver personalized care using an allin-one platform that is built on the Cloud to meet the specific needs of the organization without additional IT overheads.



Home Care

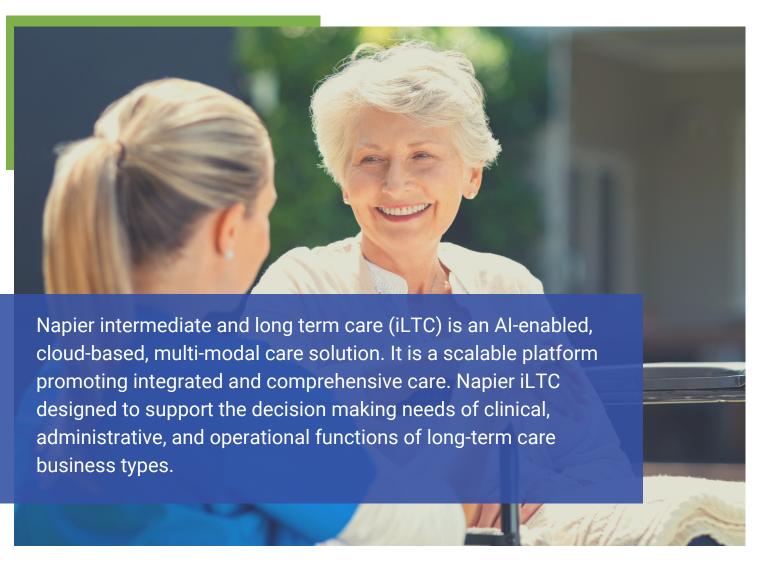


Residential Care



Centre-based Care





GROW YOUR BUSINESS CONFIDENTLY



GROW

Increase your enrolments, track your new referral and admissions effortlessly.



ENGAGE

Engage with clients or their next-of-kin effortlessly with timely updates on email or via Family Portal.



DIGITIZE

Save time and cost by digitization of routine paperwork. Reduce manual labour and automate everyday operations

NAPIER ILTC:

- Cloud-based
- Al-enabled analytics
- Cost effective
- Optimum resource utilization
- · Data security & confidentiality
- · Periodic data backups
- Configurable workflows
- Multi-care model
- Multi-type billing



KEY PRODUCT FEATURES

Regulatory/Security Standard Compliance

- Government reimbursement and referral system(s)
- Data confidentiality and privacy
- Two-factor authentication
- Advanced encryption mechanism

Operational Management

- · Client-centered care
- · User friendly interface
- · Family portal
- Multi-tier billing module
- Clinical documentation
- Inventory management

Solution Configuration Capability

- Multi-modal care with configurable processes
- · Dynamic form designer
- Report builder
- Flexible care plans
- Region specific funder and payer plans

Interface Capability

- · Cloud (SaaS)
- Referral management system
- Government health record system
- Government reimbursement system
- Standard interfaces to integrated with existing HIS/clinical systems
- IOT enabled devices for remote patient management

GOOD WORKFLOW IS THE FOUNDATION OF CUSTOMER EXPERIENCE

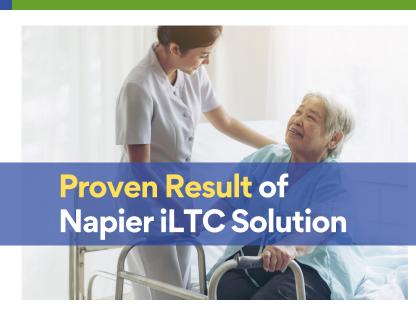
Connect people, functions, and systems to unlock productivity, drive efficiency, and to grow business agility with an end-to-end solution.



Best business practices from various parts of the globe are available instantly when you implement Napier's iLTC as Eldercare providers have found in Australia, Singapore, and India. Some of these include the Singapore's Enhanced Nursing Home Standards and Australia's Aged Care

> Quality Standards. Effectively these Standards help in ensuring safe clinical

care, the social and the organisational aspects of Residential Care - and are more "outcome-based" than practices



Napier iLTC customers have achieved significant cost savings through 30-90% reduction in turnaround time for key processes like bill generation and referral processing.



followed hitherto.

39% work time improvement on Monthly Bill Generation

• Before: 26 min/bill After: 10 min/bill



work time improvement on Medication Administration work time improvement on

· Before: 2 min/resident After: 52 sec/resident



work time improvement on ILTC (Govt. Organisation) Resident Details Submission

Before: 63 min/resident

· After: 30 min/resident



work time improvement on 30% IRMS (Govt. Organisation) Admission of Referred Resident

Before: 66 min/resident

After: 30 min/resident

Napier Al in Making Intermediate and Long-Term Care Intelligent





An intuitive voice-controlled chatbot that frees up medical staff to focus on delivering highquality care.

Conversational **Analytics**

Powered by Napier Al Inside, it gives you the power to ask questions and gain the most relevant, optimized, and actionable insights in real-time.



Leverage Telehealth Solution to connect with clients virtually, maximize the use of resources to serve more patients with the care they need in a cost-effective manner.



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